

NEC SWA Programme updates

With this Portfolio Bulletin NEC is announcing update on End of SWA dates for multiple products.

End of SWA per product update

We have assessed the product portfolio and are pleased to announce that SWA will be prolonged on numerous products. The adjusted End of SWA will take effect per November 30, 2020 (will be changed in the systems Friday 27 of November in the afternoon).

The "End of SWA" date is the date on which Software Assurance (SWA) stops for the product. It is not possible to activate an agreement that ends beyond this date. Each product has its own "End of SWA" date.

Product	Current EoSWA	New EoSWA	Contract durations
UM4730	December 31, 2024	April 30, 2025	3 years contract allowed
MobiCall Master & SuperVisor	April 30, 2024	April 30, 2025	3 years contract allowed
3C	April 30, 2026	April 30, 2027	5 years contract allowed
BCT on Dongle / LMC	April 30, 2026	April 30, 2027	5 years contract allowed
MA4000 System Management	April 30, 2026	April 30, 2027	5 years contract allowed
BX-Series	April 30, 2026	April 30, 2027	5 years contract allowed
IP DECT	April 30, 2026	April 30, 2027	5 years contract allowed
MA4000 Expense Management	April 30, 2026	April 30, 2027	5 years contract allowed
SV9500	April 30, 2026	April 30, 2027	5 years contract allowed
uMobility	April 30, 2021	December 31, 2022	1 year contract allowed
MobiBox	April 30, 2023	April 30, 2025	3 years contract allowed
SV9300	December 31, 2022	December 31, 2024	3 years contract allowed

The other products will keep their current End of SWA date:

Product	Current EoSWA
SV9100 CPU10	December 31, 2022
SV9100 CPU20	April 30, 2026
SIP@Net	December 31, 2023
iS3000	December 31, 2023

Note: With the introduction of CPU20 for SV9100 the End of SWA is reduced on system with CPU10. However any agreement that have an end date later than December 31, 2022 will be honored.

Documentation

Partner presentation, FAQ document and SWA per product document will all be updated for November 30 2020.