



SALES & MARKETING BULLETIN

NEC

DL54344747 MARCH 31

Announcing UNIVERGE® UM4730 phase out

NEC continues to be committed to providing communications solutions that address customer requirements and market demand. As the market and technology evolves, product viability and underlying component and licensing availability limitations may drive changes to NEC's product portfolio and the support lifecycle of these products. NEC's UNIVERGE UM4730 has been a very successful and long-standing offering within the NEC voice mail product portfolio. Due to changing market conditions and availability of critical hardware components, the time has come to announce the End of New System Sales (EON) for the UNIVERGE UM4730.

It is with this in mind that NEC now announces the **End of New Sales** for UNIVERGE UM4730 Voice Mail System. **Effective June 30, 2023**, NEC will no longer accept new system orders. Refer to the following chart and Product Life Cycle Definition of Terms for product life cycle dates of interest on the UM4730.

Part Numbers

Part #	Description	EON	EOD	EOS
960010732000	UM4730 Exchange TTS Session lic	June 30, 2023	June 30, 2024	June 30, 2026
960010733000	UM4730 Group Wise TTS Session lic	June 30, 2023	June 30, 2024	June 30, 2026
960010734000	UM4730 Lotus Notes TTS Session lic	June 30, 2023	June 30, 2024	June 30, 2026
960010735000	UM4730 System language lic	June 30, 2023	June 30, 2024	June 30, 2026
960010737000	UM4730 Hospitality and PMS lic	June 30, 2023	June 30, 2024	June 30, 2026
960010738000	UM4730 Guest language lic	June 30, 2023	June 30, 2024	June 30, 2026
960010763000	UM4730 Active Fax port lic	June 30, 2023	June 30, 2024	June 30, 2026
960010779000	UM4730 Add.TTS Language lic	June 30, 2023	June 30, 2024	June 30, 2026
960010780000	UM4730 AMIS&PlusNetper node lic	June 30, 2023	June 30, 2024	June 30, 2026
960010781000	UM4730 Analogue integration lic	June 30, 2023	June 30, 2024	June 30, 2026
960010782000	UM4730 IP-Protims integration lic	June 30, 2023	June 30, 2024	June 30, 2026
960010783000	UM4730 Std SIP integration lic	June 30, 2023	June 30, 2024	June 30, 2026
960010785000	UM4730 NEC SIP integration lic	June 30, 2023	June 30, 2024	June 30, 2026

960010786000	UM4730 4 Ports (4-8) lic	June 30, 2023	June 30, 2024	June 30, 2026
960010787000	UM4730 4 Ports (12-32) lic	June 30, 2023	June 30, 2024	June 30, 2026
960010788000	UM4730 4 Ports (36-72) lic	June 30, 2023	June 30, 2024	June 30, 2026
960010789000	UM4730 Cross 4 Ports (4-32) lic	June 30, 2023	June 30, 2024	June 30, 2026
960010790000	UM4730 Cross 4 Ports (36-72) lic	June 30, 2023	June 30, 2024	June 30, 2026
960010791000	UM4730 SW upgradeinit 4 Ports lic	June 30, 2023	June 30, 2024	June 30, 2026
960010792000	UM4730 SW upgradeadd 4 Ports lic	June 30, 2023	June 30, 2024	June 30, 2026
960010793000	SWA Covered Upgrade to UM4730	June 30, 2023	June 30, 2024	June 30, 2026
960010794500	UM4730 SW R11.10	June 30, 2023	June 30, 2024	June 30, 2026
960010795000	UM4730 4 Ports Base Lic	June 30, 2023	June 30, 2024	June 30, 2026
960010796000	UM4730 USB Dongle	June 30, 2023	June 30, 2024	June 30, 2026
960010797000	UM4730 3C STD SIP Integration lic	June 30, 2023	June 30, 2024	June 30, 2026
Q24-FR000000139508	GCD-SVR3 UM4730	June 30, 2023	June 30, 2024	June 30, 2026

EON - End of New deliveries. The product cannot be ordered for new system sales. Existing systems can still be expanded with additional hardware.

EOD - End of Deliveries. Both new and expansion sales of the hardware/software are no longer available. The hardware and its associated firmware are no longer maintained, however, repair or replacement service is still available.

EOS - End of Service. All services on the product have ended.

Replacement options include Tiger TMS with InnLine voice mail for use with the UNIVERGE SV9300 & SV9500 for Hospitality and Non-NEC third party voice mails for use with the SV9300 & SV9500 for Business.

NEC Prophix Updates

All new quoting options for UNIVERGE UM4730 Voice Mail System will be removed from Prophix on the EON date. Any quotes that include new UNIVERGE UM4730 Voice Mail Systems after EON date must be reconfigured to remove the system prior to being submitted or those quotes submitted for purchase will be rejected. Voice Platform migration and add-on quotes that include UNIVERGE UM4730 Voice Mail System will be accepted beginning 7/1/2023 until 6/30/2024.

Software Assurance (SWA)

- During the time between EON, EOD and EOS, SWA provides full SWA benefits including feature enhancements, patches, and technical support for all active SWA customer contracts.
- SWA renewal will be allowed for customers up to the EOS date. SWA will be prorated when applicable. Add-on sales prior to EOD date for systems with active SWA will require prorated SWA terms for applicable add-on components/licenses.
- In no case will SWA for add-ons or for SWA renewal be allowed to exceed the EOS Date.
- Reinstatement Fees will apply to any expired contracts wishing to renew prior to the EOS Date.

Thank you for your continued support. Please contact your NEC Representative if you have questions.

Sincerely,
NEC Product Management